

Code of Conduct

The Service Experience Camp Code of Conduct outlines what behaviour is unacceptable at the conference, both online and offline. Anyone who violates this Code of Conduct will be warned or asked to leave at the discretion of the conference organisers.

WHO IT APPLIES TO

This Code of Conduct applies to all Service Experience Camp participants. This includes hosts, facilitators, sponsors, volunteers, venue staff and conference organisers.

WHY WE HAVE ONE

The Service Experience Camp aims to create an intentional space all participants can enjoy without experiencing harassment or feeling unsafe. We expect cooperation from all those involved to help ensure a safer space for everybody.

WHAT WE ASK OF YOU

We will not accept the following behaviours at the Service Experience Camp:

- violence or threats of violence toward another person
- Incitement of violence towards any individual, including encouraging a person to commit suicide or to engage in self-harm
- Offensive comments related to gender, gender identity and expression, sexual orientation, disability, mental illness, neurotype, physical appearance, body, age, race, ethnicity, nationality, language or religion
- Unwelcome comments regarding a person's lifestyle choices and practices, including those related to food, health, parenting, drugs, and employment
- Deliberate misgendering or use of 'dead' or rejected names
- Conversations or presentations that involve racism, ableism, misogyny, misogynoir, transphobia, transmisogyny, transmisogynoir, homophobia, biphobia, classism, fatphobia, body shaming or colourism
- Deliberate intimidation, stalking, following, taking pictures or recording without permission
- Sustained disruption of talks or other events
- Inappropriate physical contact or sexual attention

- Inappropriate social contact, such as requesting or assuming inappropriate levels of intimacy with others
- Deliberate "outing" of any aspect of a person's identity without their consent except as necessary to protect other members or other vulnerable people from intentional abuse
- Sharing non-harassing private communication without permission

WHEN THE CODE OF CONDUCT IS NOT FOLLOWED

Participants asked to stop any harassing behaviour should comply immediately. If you are being harassed, notice that someone else is being harassed, or have any other concerns, please contact a member of conference staff immediately. You can identify conference staff by their Service Experience Camp branded clothing.

If a participant engages in harassing behaviour, the conference organisers may take any action they deem appropriate, including warning the offender or removal from the conference with no refund. If you are removed from the conference, you can not enter again.

CODE OF CONDUCT VIOLATIONS BY CONFERENCE STAFF

If a conference volunteer or organiser engages in harassing behaviour, please do not hesitate to contact another member of the conference team. They will take the appropriate action including warning the offender, expulsion from the conference or immediate withdrawal from their conference duties.

CONTACTING US

To report an incident, alert any member member of the Service Experience Camp team. All team members will be wearing Service Experience Camp branded t-shirts. When taking a personal report, our staff will ensure you are safe and cannot be overheard. They may involve other conference staff to ensure your report is managed properly. Once safe, we'll ask you to tell us about what happened; you can bring someone to support you. We won't ask you to confront anyone and we won't tell anyone who you are.